

Tender No	TENDER NO: GSRJL/C&P/CMS/2025-26/01
Tender Name	HIRING OF AGENCY FOR CONSTRUCTION MANAGEMENT SERVICES (CMS) FOR CITY GAS DISTRIBUTION PROJECTS
Subject	Replies to Bidder's Queries
Dated	04.06.2025

Sr. No .	Tender Clause No.	Page No.	Bidder's Queries	GASNET Reply
1	Section II 1.3: Technical Criteria	8	Bidder should have completed/executed at least 2 (two) jobs of Project Management Consultancy (PMC) / Construction Management Services (CMS) for City Gas Distribution (CGD) Projects in single order of value not less than INR (280) Lacs in previous five (5) years reckoned from the bid due date. <u>Bidder Comments-</u> One (1) job in a single order of value not less than INR (280) Lacs in the previous five (5) years may please be considered for Project Management Consultancy (PMC) / Construction Management Services (CMS) for CGD.	Accepted
2	1/ Note of Technical Criteria	8	The experience of the bidder for Design, Engineering & Project Management Consultancy services as per the above requirements must be of their own and not with the support of another party/parent company/subsidiary/ partner firm/group firm/Backup Consultant etc. <u>Bidder Comments-</u> May please be noted that bidder is a wholly owned subsidiary of Engineers India Limited, operating under the Ministry of Petroleum and Natural Gas (MoPNG) and bidder is being supported by EIL in terms of providing technical & project related assistance including manpower and engineering. Our parent company EIL has provided PMC services for numerous Steel Pipeline Projects for Natural Gas Transportation companies across India. Considering above, bidder may be allowed to submit work order/contract executed by parent company EIL to qualify technical criteria of Bid. Bidder has been providing Third Party Inspection services to various customers/ entities engaged in Natural Gas Transmission and distribution business across India and have completed more than 3000 Km of pipelines so far. Bidder is also executed CGD steel pipeline project (12" x 86KM) for PMC services excluding engineering for one of the leading CGD entity.	Accepted

3	ITB-12. SCHEDULE OF RATES/ BID PRICES – 12.5	19	Prices quoted by the Bidder shall remain firm, fixed, and valid until completion of the Contract and will not be subject to variation on any account. Any new taxes and duties, if imposed by the State/ Govt. of India after the due date of bid submission but before the Contractual Delivery Date, shall be reimbursed to the contractor on submission of documentary evidence for proof of payment of State/ Govt. Authorities and after ascertaining its applicability concerning the contract.. <u>Bidder Comments-</u> The Schedule of Rates (SOR) provided in the tender are significantly low for a firm period of 2 years or until the completion of the contract. It is proposed to keep the annual escalation of 10% or more, in the tender, is intended to cover the increased cost of living, overhead expenses, depreciation of money, etc. However, it may still be insufficient to meet the actual wage obligations and counter the impact of inflation. Kindly confirm	Escalation is already considered while finalizing the base price. No change permitted.
4	Clause No. CL.3. ATTENDANCE AND OVERTIME	page 111 of 163	a) Between 8 to 12 hours OT - one day salary Working hours more than 08 hours at site needs to be compensated on pro rata basis otherwise same is not fulfilling the HR compliances. b) Overtime is limited to 16 hours. Considering the quantum of work at site, maximum OT in a month shall be limited to 50-55 hours. Please confirm.	In accordance with the tender terms and conditions, overtime will be offered, with a maximum limit of 16 hours to ensure efficiency and productivity.

5.	Office Set up		We understand that office set up is required at each GA to facilitate the CMS site team however charges for maintaining the offices are not considered in SOR. Kindly include the same or GASONET to provide the office space for seating of RCM, Planning Engineer & other team members. Please confirm.	Gasonet offices are available in each GA. No requirement to establish a separate office.
6.	Working on Sunday s/Holid ays		As per the statutory requirement /labour law, working on Sundays /Holidays needs to be compensated as per Minimum Wage Act. Please consider the same.	Tender condition prevails. Gasonet will not pay extra amount for Sunday/Holiday.

7.	SOR	Page No.160-163	We understand that Project manager, Engineering Manager, Planning Engineer, C&P executive, Draftsman will be required to be stationed at CMS-HO office not at site. Please confirm.	Project manager, Engineering Manager, Planning Engineer, C&P Executive, Draftsman will be required at the Gasonet Corporate office as and when required.
8.	BID OPENING AND EVALUATION	8	<u>Bidder Comments-</u> Please clarify the evaluation procedure in the event that two bidders quote the same L-1 price. How will the final selection be made in such a scenario?	Kindly refer note to Bidder Eligibility Criteria point no III at page no.9.
9	GSS	54-79	"35. Insurance iii) Accidental Injury to Workmen iv) Transit Insurance v) Comprehensive Automobile Insurance vi) Comprehensive General Liability Insurance vii) Contractor's All Risk Insurance Policy 36. Insurance coverage for damage to property, personal injury, or third-party liability. 37, 38, 39, 40, 41, 42, 46, 48, etc." <u>Bidder Comments-</u>	Workman compensation is applicable.

			As per our understanding, the clauses mentioned in the GCC pertain to the site contractor responsible for the execution of work. Kindly confirm.	
11	SCC - 6 PENALT Y - 6.4	82	The mobilization period at the start of the contract is 30 days. If there is delay in mobilization of manpower than the prescribed period, shall attract penalty of Rs. 5000/- per person per day. In case of delay in mobilization of manpower beyond 30 days, GASONET reserves the right to terminate the contract. <u>Bidder Comments-</u> Please clarify who will bear the cost of manpower mobilization and demobilization, considering this is a profit-percentage-based contract with a maximum cap on rate.	Manpower mobilization and demobilization is on account of CMS agency.
12	SCC- 6. PENALT Y_ 6.15	85-86	Penalties <u>Bidder Comments-</u> As per our understanding, this is a Manpower Supply tender and not for Project Management Consultancy services. Kindly confirm and consider removing the penalty clause, as it is not applicable to manpower supply services, whose role is to ensure the quality at site. Since the manpower will be deployed at the client's site, all responsibilities such as day-to-day task allocation, work planning, and data preparation will be managed entirely by the client only.	It is not a manpower contract. CMS team has to manage entire project work. At GA level, RCM will be responsible for microlevel planning and manpower deployment on the assigned job, review of work progress and to present the same to Client.

13	SCC-6. PENALT Y_ (e)	85	Delay in providing recommendation for RA/Final Bill, will attract penalty of Rs. 500 per week and shall be levied from the RA bill. <u>Bidder Comments-</u> As per understanding to complete this activity a dedicated billing person should be deployed in each GA. Please confirm,	Project Manager / RCM will be authorised for RA Bill/ any other bill recommendation. Hence, for recommendation of RA bills, billing person is not required.
14	"SCC-6. PENALT Y_ (g)"	85	CMS agency has to disburse wages/salary on or before 07th date of each month through bank transfer to saving bank accounts of individual employee or salary cards issued to the employees through any reputed bank. Contractor must submit bank statement in either case. In case of delayed salary payment i.e. 07th of every month or deviation in mode of payment, penalty of Rs. 100/- per employee per day shall be levied. <u>Bidder Comments-</u> As per our understanding, salaries are to be disbursed by the 7th of each month. Kindly confirm the timeline for the client's approval and signing of the time sheet, as the salary disbursement process requires a minimum of 5 working days to complete. This clarification is essential to avoid any potential penalties.	No salary cards, only bank transfer will be accepted, CMS agency will be responsible for getting the approval of time sheet from GA. Invoice will be approved by HR within 3 days of submission based on approval from GA.
15	SCC-7. STATUT ORY COMPLI ANCE	86	7.1 All the vehicles must carry comprehensive insurance only from a reputed insurance company approved by IRDA. All the insurance related activities / claims/ damages / accidents shall have to be taken care of by vendor himself. GASNET shall not be involved at any stage and in any transaction. GASNET shall also be immune from insurance shortfall losses if any at the time of accidental repairs. 7.2 Hired vehicle(s) should be fully / comprehensively insured by the vendor at his own cost for all risks. All liabilities whatsoever arising out of the accident of the hired vehicle(s) shall rest upon the Contractor only <u>Bidder Comments-</u> As per our understanding, the vehicle for site-related work is to be provided by the bidder to the site employees. However, no corresponding item has been included in the SOR. Kindly confirm: If the vehicle cost is considered to be included within the manpower SOR, the rate is significantly low. Additionally, the cap imposed on the quoted SOR makes it	Vehicle is not part of this tender. Travel policy is enclosed and employee can claim reimbursement within the policy guideline.

			unfeasible. We request you to please reconsider the SOR rates and include separate SOR rate for the deployment of vehicle (4 wheeler & 2 wheeler).	
16	SCC-6. PENALT Y_ (j)	86	The Contractor shall be responsible for ensuring an adequate supply of uniforms and PPE kit for all deployed resources, providing a minimum of two (02) complete sets per person per year, with the design, quality, and specifications of the uniforms adhering strictly to the instructions provided by the Engineer-in-Charge (EIC) <u>Bidder Comments-</u> As per our understanding, two sets of complete uniforms and PPE kits are to be provided by the bidder for all employees every year. This implies that the cost is to be borne by the bidder. Kindly confirm: If the client does not intend to bear the cost of uniforms and PPE kits, this cost should either be included in the CTC or reimbursed based on actual expenses, and the SOR should be revised accordingly. If not, the current SOR rates are significantly low. Moreover, the cap imposed on the quoted SOR renders the proposal financially unviable. We therefore request you to kindly reconsider and revise the SOR rates to align with actual statutory obligations.	PMC/CMS to provided PPE Kit to its Employees. No reimbursement will be made on account of PPE kit.
17	SCC-6. PENALT Y_ (j)	86	Additionally, the Contractor must, entirely at their own cost, install, operate, and maintain a functional Biometric Attendance System or an equivalent Attendance application acceptable to Gasonet, for the purpose of accurately recording, monitoring, and regulating the daily entry and exit times of all resources deployed under this contract. <u>Bidder Comments-</u> As per our understanding, the Biometric Attendance System or an equivalent attendance application for all employees is to be provided by the bidder. This implies that the cost is to be borne by the bidder. Kindly confirm: If the client does not intend to bear the cost of the Biometric Attendance System or equivalent application, it should either be included in the CTC or reimbursed based	Tender Terms & Conditions shall prevail. However, biometric or attendance app shall be in scope of PMC/CMS.

			on actual expenses, and the SOR should be revised accordingly. Otherwise, the current SOR rates are significantly low. Furthermore, the cap imposed on the quoted SOR makes the proposal financially unviable. We therefore request you to kindly reconsider and revise the SOR rates to reflect actual statutory and operational obligations.	
18	SCC-10 TERMS OF PAYMENTS_10.5	87	Payment shall be released within thirty (30) days of submission of the invoice to the company. Bidder Comments- As per Penalty Clause No. 6 – Clause 6.15 (g), a penalty of ₹100 per person per day shall be levied if the salary of site employees is disbursed after the 7th of the following month. Please clarify on whether, in the event of a delay in RA bill payments beyond 30 days, an interest of 1% on the bill amount will be payable by the client. Alternatively, we suggest that the penalty clause of ₹100 per person per day be made reciprocal and applicable to both parties for fairness.	RA Bill will be paid within 30 days of timeline.
19	SOS D- DEPLOYMENT OF MANPOWER	109	Additional Requirements All candidates must have regular B.E. / B.Tech. (Mechanical/Electrical/Electronics/Civil) from reputed college Bidder Comments- As per our understanding, the clause specifies that all candidates for Manager, Engineer, Executive, and Non-Executive positions must hold an Engineering degree. Kindly confirm regarding the required educational qualifications and minimum experience for candidates, based on their specialization and specific domain. Please also provide details on the acceptable graduation degrees, diplomas, and certifications for each of the above-mentioned positions.	F&A – MBA/PGDMF/BCOM/MCOM HR & Admin – MBA/PGDMHR Marketing – Engineering + MBA/PGDM C&P – Engineering + SCM (Preferred)

20	SOS D- DEPLOY MENT OF MANPO WER	111	3 ATTENDANCE AND OVERTIME <u>Bidder Comments-</u> Kindly confirm the number of working days considered for one man-month. Some months with 30 or 31 calendar days have 25, 26, or 27 working days, while February may have only 23 or 24. Please clarify the standard used.	30 days- 26 working (all Sundays week off) 31 days – 26, 27 working 28 days- 23,24 working
21	SOS D- DEPLOY MENT OF MANPO WER		3 ATTENDANCE AND OVERTIME <u>Bidder Comments-</u> Kindly confirm whether the Gasonet holidays are also applicable to site employees.	Yes, only Gasonet Holidays are applicable. Any other leave will be approved by GA-Head or HOD.
22	SOR	160	Salaries of Manpower described in the SOR <u>Bidder Comments-</u> Please Clarify, the salaries bifurcation in the SOR are less than the existing employees salaries and not as per market standards for maintaining the quality of project. The current salaries are significantly low. Moreover, the cap imposed on the quoted SOR renders it financially unviable. We respectfully request you to reconsider and revise the SOR rates accordingly.	Refer reply of query no. 23.

23	SOR	160	4. Cap for Service Charge is 12%. <u>Bidder Comments-</u> As per our understanding, the quoted service charges should not exceed 12% of the base price. Kindly clarify how the 12% cap has been determined, considering that the fixed costs outlined in the tender—such as training charges, mobilization and demobilization costs, uniforms, PPE kits, laptops, biometric systems, statutory compliance expenses, 10% bank guarantee, 10% TDS, and other overheads—constitute a direct cost to the company that exceeds the 12% cap. Additionally, the current SOR rates are significantly low. The 12% cap further makes the proposal financially unviable. We therefore request you to kindly remove the cap and revise the SOR rates in line with actual statutory and operational obligations.	1. Cap has been increased to 20%. 2. BG has been reduced to 5%.
24	SOR	160	Total manpower required <u>Bidder Comments-</u> Kindly confirm the manpower requirement for each GA, along with the assured minimum manpower requirement for a period of 02 years.	SOR indicates the total manpower Client may require. However, mobilization request, for each and every employee required, will be provided by client time-to-time.
25	SOR	160	Monthly bifurcation salary of Highly Skilled, Semi-Skilled & Skilled <u>Bidder Comments-</u> As per our understanding, the rates have been calculated based on the minimum wages applicable in each state. Kindly confirm whether, in the event of an increase in minimum wages in one or more states covered under Gasonet, the SOR rates will be revised accordingly to reflect the revised wages.	Tender Terms & Conditions shall prevail. Any revision in Salary Structure / Base price due to change state minimum wages in will be at the discretion of Gasonet.

26	SOR	160	Salary & Rates of each SOR item <u>Bidder Comments-</u> As per our understanding, the salaries of all employees appear to be the same, despite differences in their expertise and respective domains. Kindly confirm: The employee salaries should be determined separately, based on their specific domain expertise. Additionally, the charges for inspection visits to vendor stores or manufacturing units for material inspection have not been specified. Please provide clarification on this as well. We therefore request you to kindly reconsider and revise the SOR rates to reflect actual statutory and operational obligations.	Tender Terms & Conditions shall prevail. Travel policy for outsourced employee is enclosed and will be applicable accordingly.
27	SOR	160	Sitting arrangement of employee: 1. Manager (PM, EM, RCM) 2. Engineer (Senior, Planning, Steel, CNG, LNG, O&M, Safety, MDPE/LMC) 3. Executive (Marketing, F&A, C&P) 4. Non Executive (DEO/CC/Bill, HR & Admin, Draftsman) <u>Bidder Comments-</u> Kindly confirm the seating arrangement for the Manager, Engineer, Executive, and Non-Executive staff—whether they will be based at the Gasonet office or the Bidder office.	Sitting arrangement will be as per requirement at Gasonet office (HO or site). For deployment of any employee, prior approval of Gasonet will be required.
28	CTC Breakup	163	CTC Breakup. <u>Bidder Comments-</u> As per our understanding, the monthly leave pay (Casual and Earned Leave) has not been included in the CTC breakup. This implies that the bidder will be responsible for bearing the cost of paid leave provided to site employees, as mandated by regulations. Whether leave pay, in accordance with applicable labour laws, should be accounted for, given that employees are entitled to earn Casual and Earned Leave. Please confirm: If the client intends to bear the cost of such leave, it should be included in the CTC and the SOR should be revised accordingly. If not, the current SOR rates are significantly low. Additionally, the cap imposed on the quoted SOR makes the proposal financially unfeasible. We therefore request you to kindly reconsider and revise the SOR rates to reflect actual statutory obligations.	Base price covers leave pay also. CTC format is indicative. Bidders may include leave pay as a separate item in CTC breakup.

29	IFB	1&5	Bid Submission date & time <u>Bidder Comments-</u> Kindly confirm the bid submission time as there are 02 different times mentioned on page no 1 & 5. 1. 30.05.2025 UPTO 1400 Hrs. 2. 30.05.2025 UPTO 1300 Hrs.	Bid Submission Date 07.06.2025 UPTO 14:00 HRS
30	-	-	The tender document does not specify whether the submission should be online or offline. Please clarify how the tender should be submitted.	Refer Clause No. 11.1.2.at Page 18 of 163. Submission will through email with password protected price bid.